

Mid-Year Tech Pulse Check

Use this checklist to assess the health of your IT systems at the halfway mark. Spot areas needing attention before Q3 heats up.

- ☐ Review IT goals and compare them with your business objectives.
- ☐ Assess security posture: firewalls, antivirus, MFA, and endpoint protection.
- ☐ Analyze helpdesk ticket volume and average response/resolution time.
- ☐ Check system uptime and any unexpected downtime reports.
- ☐ Ensure all software is updated and supported (no end-of-life platforms).
- ☐ Audit user access levels and remove unnecessary permissions.
- ☐ Review backup systems and confirm successful recent restore tests.
- ☐ Evaluate your disaster recovery and business continuity plan.
- ☐ Inventory your hardware and software for any aging or inefficient tools.
- ☐ Book a strategy session with your IT provider or alignment analyst.