



Free Download: The Downtime Readiness Checklist

Is your business prepared for the unexpected? Use this checklist to find out.

Prevention & Monitoring

- We have 24/7 proactive monitoring in place for our network and systems
- Our firewalls, antivirus, and endpoint protection are up to date
- We conduct regular vulnerability scans
- We review system logs and alerts weekly

Backup & Recovery

- We back up all critical data daily (or more frequently)
- Our backups are stored both onsite and in a secure cloud environment
- We test our disaster recovery process at least twice a year
- We can restore our systems within 30 minutes of a critical failure

Planning & Process

- We have a documented disaster recovery and business continuity plan
- Each department understands their role during an outage
- We have an offsite or cloud-based failover solution
- We know the cost per hour of downtime for our organization

Emergency Response

- We have a designated response team and emergency contacts
- Our IT provider offers a guaranteed response time (SLA)
- Employees are trained on what to do in the event of a cyberattack or system failure